Carlos Todd, LPC
President

Conflict Coaching
& Consulting, PLLC
Affordable, Convenient & Content Rich Online Programs

To whom it may concern:

The anger management curriculum offered by Conflict Coaching and Consulting, PLLC, offers fully accredited, professionally developed, content-rich anger management courses delivered in an accessible online format. This letter is intended to aid prospective students in determining the acceptability of our courses for a specific legal or workplace-related requirement.

Conflict Coaching and Consulting is accredited by the North Carolina Board of Licensed Professional Counselors, and the curriculum has been developed by a Certified Anger Management Facilitator, Nationally Certified Counselor (NCC) and Licensed Professional Counselor (LPC).

Acceptance for legal purposes

Our certificate courses are accepted by courts nation-wide, and have been used to meet court-ordered requirements in the following 40 U.S. states and territories: Alaska, Alabama, Arizona, California, Connecticut, Colorado, Delaware, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Massachusetts, Maryland, Michigan, Minnesota, Missouri, Nevada, New Hampshire, New Mexico, New Jersey, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Puerto Rico, South Carolina, Tennessee, Texas, , Virginia, Washington, Washington D.C. and Wisconsin.

These courses are also recognized by law courts internationally, including Canada, Malaysia, New Zealand and the United Kingdom.

Our innovative course delivery system is patent-pending in the US, and meets or exceeds the standards delivered in classroom-delivered courses across the country. Courts, employers and individual course enrollees can be assured that these accredited courses provide comprehensive content delivery in a secure online environment.

In-depth subject coverage

Conflict Coaching courses are the most comprehensive anger management courses available in an online or traditional learning environment. Each course provides in-depth information and focused, interactive learning, from the basic six-hour module to the, eight, 10, 12, 16, 26 and 36-hour versions. All courses cover the core subject areas of communication, emotional competence, resiliency, stress management, conflict styles and negotiation, and longer courses offer bonus content on anger's impact on the body and the relationship between anger and trauma, anger and narcissism, and anger and family dynamics.

Conflict Coaching & Consulting, PLLC
10130 Mallard Creek Road, Suite 300
Charlotte, North Carolina 28262
Phone: 704-804-0841
www.masteringanger.com
todds@masteringanger.com

Depending on the course length selected, students are expected to study and be tested on material covered in 50 to 600 slides. No other program offers a more in-depth treatment of the subject. For an overview of course content for each course, **please see the attached Course Outline sheet**.

Convenient course delivery method

The innovative online delivery method has enabled hundreds of students to work through course material online and earn a security-enhanced certificate of completion. The student simply enrolls online, studies online course materials in the comfort of their own home and takes an online test for each course module. When they have achieved a score of 80% or higher on each module, they can print out a security enhanced certificate of successful completion. If requested, a printed copy of the certificate imprinted with the company seal can be Priority mailed to the student at no additional charge. This self-paced, flexible online delivery method is compatible with any schedule, with course materials accessible 24/7.

Supported learning environment

Conflict Coaching's online course delivery method offers students phone support from 8 a.m. until 5 p.m. and 24/7 email support.

Accredited, certified and secure

Conflict Coaching and Consulting is accredited by the North Carolina Board of Licensed Professional Counselors. All courses are developed and maintained by Certified Anger Management Facilitator Carlos Todd, PhD (ABD). Todd is a Licensed Professional Counselor (LPC), Nationally Certified Counselor (NCC) and the Past President of the American Association of Anger Management Providers. The Conflict Coaching website at www.MasteringAnger.com is a secure site, where students' private information is kept in the strictest confidence. Students are protected under the Better Business Bureau and by a full refund policy.

If you have any questions about the Conflict Coaching and Consulting anger management courses, please contact us at 704-804-0841 or todds@masteringanger.com.

Carlos Todd, LPC, CAMF
Director, Conflict Coaching & Consulting, PLLC

Carlos Todd, LPC
President

Conflict Coaching
& Consulting, PLLC
Affordable, Convenient & Content Rich Online Programs

Conflict Coaching and Consulting Course Outlines

The list below provides a breakdown of each course offering. Courses offer anywhere from two to nine modules. Students must exhibit competency in each module by taking an online exam and achieving a score of 80% or higher. When all modules for the course are successfully completed, a certificate of completion will be issued.

6-hour Course Curriculum
Introduction to Anger Management
Communication

8-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence

10-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence
Anger and the Body

12-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence
Anger and the Body
Stress and Resiliency

16-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence
Anger and the Body
Stress and Resiliency
Conflict Styles

26-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence
Anger and the Body
Stress and Resiliency
Conflict Styles
Trauma and Anger

36-hour Course Curriculum
Introduction to Anger Management
Communication
Emotional Competence
Anger and the Body
Stress and Resiliency
Conflict Styles
Trauma and Anger
Anger and the Family
Narcissism and Anger

Conflict Coaching & Consulting, PLLC
10130 Mallard Creek Road, Suite 300
Charlotte, North Carolina 28262
Phone: 704-804-0841
www.masteringanger.com
todds@masteringanger.com